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Print - Close Window

YAHOO! MAIL Classic

Subject: DLGF Request for Information

Date: Thu, 6 Dec 2007 15:29:57 -0500

From: "Shawn Low" <ShawnLow@lllow.com>

To: "Stephanie Summitt-Campbell" <summittcampbell@yahoo.com>

Stephanie,

I had a call from Sherri requesting contract information. I will be faxing you a packet of what I believe you need to send to the DLGF in response to their Request for Information regarding your TAX system (we obviously can't help with the ASSESSMENT or other applications or services used by the Assessor). Below is a recap of what you should get.

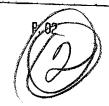
- Note that there is no formal contract with us which is probably why you could not find one although we do have one with most of
 our other county customers. Maybe we should have one in place? Please let me know if you want me to send a proposed one that
 you could look at (or have your county attorney look at) and we could decide to implement retroactively for the applications you are
 using now if you thought that appropriate now.
- First thing in the fax you will get is copy of the original proposal and I believe it is a commissioners acceptance, for the Windows version of the TAX system when it was purchased in 2002. It may be hard to read as I can not read it very well. The numbers were \$70,000 for the application software and \$21,000 for Annual Maintenance. Please note however that the DLGF was asking for a contract (which you don't have as I explained above) so I am not sure whether it is appropriate to share this with them in lieu of or not. It does show the one-time purchase amount for the software and the 1st year projected annual maintenance fee which may be what they are looking for.
- Next you will get copies of invoices for 2005, 2006 and 2007 for Software Support and Maintenance (they asked for 3 years).
- Then you will have copy of invoice from 2006 to fund your Technical Service and Support fund. It should be noted that these amounts were for ALL applications that you use of our (not just TAX).
- Lastly you will get a copy of the fax I sent earlier this year with estimates for next year's budget (they asked for future expenditures too, if known). This included Software Support and Maintenance for PAYROLL AND FINANCIAL that is not applicable. The TAX amount obviously is. Note that the Technical Services and Support amount is for all applications (not just TAX) and therefore should not ALL be counted towards TAX.

Be sure to let me know if you have any questions once you have received and reviewed this.

THANKS

Shawn Low Low Associates shawnlow@Illow.com





Windows Property Tax System

1/8/02	•	•	•	
Base Software:			SOFTWARE	ANNJAL
Windows Property Tex System			LICENSE FEE	MAINTENANCE FE
Including: Complete Data Conversions at	nd the		\$100,000	\$21,00
the Charges Required by the	Tax Rissinucturing Lagislation	1		
	•			
Sub Totals-Software License and Annual Ma	eintenunce Facs:		£100,000	
Quirem Gustomer Appreciation/DOS \$78	A (A		7100,000	\$21,000
TOTAL - Base Software License and Ann	tem Cresit		(\$20,500)	*
The same and Ala	UN INDURENDICE FEED		\$70,305	\$21,000
TRANSMIS AND INSTALLATION	ESTIMATED			
DESCRIPTION	DAYS			
Mane Statuter Training and Installation	10.14	* As required		
	·	through		
		Technical Services		
Blow Town of Art & an		Agraement		
Plus Travel and Living Expenses TOTAL - Services (*)	•			
- · ·				
(*) See Testimosi Service/Support Agreement	for future or additional training	piscrice needs.		
TOTAL - SOFTWARE LICENSE, SERVICES	AND ANNUAL MAINTENAN	ice pers:	\$70,000	000,152
The Coffeenes of	•		W. Committee	**************************************
The Software Changes will be completed in	n han Stineen.			
Phase I - Software License Fee Due Jama	any 2003		\$35,900	
Combination Windows/DOS system that	includes required by the			
Tax Restructuring Legislation necessary	for the Spring 2003 Tax	•		
Baling Cycin				
Stration II districts the second				
Prisse II - Software License Fee Due Janu	13KY 2004		\$35,000	
Remainder of changes necessary to com-	plate the full implementation	· ·	:	
to a Windows Tax System				
Pre Payment Discount will be Applied to d	he Sallware Liennes Bas st	the Base	1	
f 1 % Per Month for Payment made Prior to	the Due Date.	कार नदाह	•	
rhud Maintenance Fee includes support quad reflection activate trouble shooting and resolu	None reparding the ambiculus	solven de en adam.		•
reflection activate trouble shooting and resolute is the internal, mail, or ampti. The Armust Main	Herr vis a modern. If appropria	A. Modernios seducino en	Support phone number, or	
s the internal, mail, or email. The Arrival Main Modic software updates for enhancements to t	tenence Fee also includes sol	ware updates necessary to	D COURCE SOURCE CONTROL :	
Modic software updates for enhancements to II sintenance fee can be provided through the us	10 application software provide	ed by Low Ary services in	of covered by the Arthuri	
sintenance fee can be provided through the us	M WHE FOURIER Service St.	pport Agreement,	*	
		•		

Your signal to be winding the four acceptance of this process and the commitment

Low Associates Sales Representative

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The software proposed requires properly configured Natwork Hardware. For equipment requirements, see: www.illow.com
Low Associates is a Dell Computer provider and oan supply all of the recognitive doubtowart. Inchaffer recognitive and care supply all of the recognitive doubtowart.



Windows Property Tax System

PUTNAM COUNTY 7/8/2002 BASE SOFTWARE: SOFTWARE ANNUAL LICENSE FEE MAINTENANCE FEE **Windows Property Tax System** including: Complete Data Conversions and the \$100,000 \$21,000 the Changes Required by the Tax Restructuring Legislation Sub Totals-Software License and Annual Maintenance Fees; \$100,000 \$21,000 **Current Customer Appreciation/DOS System Credit** TOTAL - Base Software License and Annual Maintenance Fees: (\$30,000) \$70,000 \$21,000 TRAINING AND INSTALLATION **ESTIMATED** DESCRIPTION DAYS Base Software Training 10-16 * As required and installation through **Technical Services** Apreement Plus Travel and Living Expenses TOTAL - Services (*) (") See Technical Service/Support Agreement for future or additional training/service needs. TOTAL - SOFTWARE LICENSE, SERVICES AND ANNUAL MAINTENANCE FEES: \$70,000 \$21,000 The Software Changes will be completed in two Phases. Phase I - Software License Fee Due January 2003 \$35,000 Combination Windows/DOS system that includes required by the Tax Restructuring Legislation recessary for the Spring 2003 Tex Billing Cycle Phase II - Software License Fee Due January 2004 Remainder of changes necessary to complete the full implementation \$36,000 to a Windows Tex System A Pre-Payment Discount will be Applied to the Software License Fee at the Rate of 1 % Par Month for Psyment made Prior to the Due Date. Annuel Maintenance Fee includes support questions regarding the application software via our software support phone number, or application software trouble-shooting and resolution via a modern. If appropriate, application software support may also be provided via the Internet, mail, or email. The Annual Maintenance Fee also includes software updates necessary to correct software defects or periodic software updates for enhancements to the application software provided by Low. Any services not covered by the Annual Maintenance Fee can be provided through the use of the Technical Service/Support Agreement. * Annual Maintenance Fee begins January 1, 2003 Your signature below indicates your acceptance of this proposal and the commitment. Low Associates Sales Representative Authorization The software proposed requires properly configured Network Hardware. For equipment requirements, see: www.lliow.com.

Low Associates is a Dell Computer provider and can supply all of the necessary equipment, including preparation and installation needs.



\$11,466.00

BILL TO

PUTNAM COUNTY AUDITOR 1 W. WASHINGTON ST RM 20 **GREENCASTLE, IN 46135**

REMIT TO

DATE	INVOICE #	P.O. NO.	CUSTOMER#	OBJECT	TE	RMS	DUE DATE
11/24/2004	15211		205-01680	055	NE	DUE	1/1/2005
		DESC	RIPTION			A	MOUNT
PUTNAM CO	OUNTY AUDITOR						
POR: JAN. 1,	2005 THRU JUNE	30, 2005					
PROPERTY	TAX SYSTEM SOI	FTWARE SUPPORT	AND MAINTENANCE		:		
		PPORT INCLUDES:					5,733.00
		AIL SUPPORT ON SO ORT VIA MODEM	OFTWARE USE				0,700.00
		LINTENANCE INCLU	DES:			e.	5,733.00
	MODIFICATION						3,733.00
	N OF SOFTWARE						
DIAL-IN SUI	PPORT VIA MODE	M				•	
PECIAL SUE	PPORT						
O BE BILLE	D OR CHARGED	O TECHNICAL SER	VICE ACCOUNT		1		
		TRAINING/NETWOR			1		
		ORT/DATA RECOVE	RY		:		
HARDWARE	SUPPORT						
	•						
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					1		
				•			
Past due	accounts will be	charged 1.5 % per	worth	TOT		\$11.	



BILL TO

PUTNAM COUNTY AUDITOR 1 W. WASHINGTON ST RM 20 GREENCASTLE, IN 46135 **REMIT TO**

DATE	INVOICE#	P.O. NO.	CUSTOMER#	OBJECT	TE	RMS	DUE DATE
5/16/2005	15457		205-01680	055	NEI	DUE	7/1/2005
		DESC	RIPTION			A	MOUNT
PUTNAM CC	DUNTY AUDITOR			· · · · · · · · · · · · · · · · · · ·			
POR JULY I							
PROPERTY 1	TAX SYSTEM SOI	FTWARE SUPPORT	AND MAINTENANCE				
APPLICATIO	ON SOFTWARE SU	PPORT INCLUDES:					5,733.00
		AIL SUPPORT ON S ORT VIA MODEM	OFTWARE USE				·
APPLICATIO	ON SOFTWARE MA	AINTENANCE INCLI	UDES:		·		5,733.00
	MODIFICATION				ŀ		3,733.00
CORRECTIO	ON OF SOFTWARE	PROBLEMS			.		
DIAL-IN SUI	PPORT VIA MODE	EM .					
SPECIAL SUI	PPORT						
O BE BILLE	D OR CHARGED	TO TECHNICAL SER	RVICE ACCOUNT		J		
PROGRAM N	MODIFICATIONS/	Training/netwoi	RKING				
		ORT/DATA RECOV	ERY				
HARDWARE	SUPPORT					•	
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BILL TO

PUTNAM COUNTY AUDITOR 1 W. WASHINGTON ST RM 20 GREENCASTLE, IN 46135 REMIT TO

DATE	INVOICE #	P.O. NO.	CUSTOMER#	OBJECT	TE	RMS	DUE DATE	
11/8/2005	15736		206-01680	055	NET DUE 1/1/2006			
		DESC	RIPTION			ļ	AMOUNT	
PUTNAM C	OUNTY AUDITOR							
FOR: JAN. 1	, 2006 THRU JUNE	30, 2006			• • • • •			
PROPERTY	TAX SYSTEM SOI	FTWARE SUPPORT	AND MAINTENANCE		:			
APPLICATI	on software su	PPORT INCLUDES:					6,021.00	
PHONE/IN	TERNET/MAIL/EM	AIL SUPPORT ON						
DIAL-IN A	PPLICATION SUPP	ORT VIA MODEM						
ADDI ICATI	ON SOFTWARE M	AINTENANCE INCL	UDES:				6,021.00	
	E MODIFICATION/							
•	ON OF SOFTWAR				:			
-DIAL-IN SI	UPPORT VIA MODI	BM					712,04	
SPECIAL SI	TODOUT					4	1610	
		TO TECHNICAL SE	RVICE ACCOUNT					
		TRAINING/NETWO						
-3RD PART	y software sup	PORT/DATA RECO	VERY					
-HARDWAI	RE SUPPORT				ŧ			
פאערד דוום	r (Pi fra) Paid Oi f	OF THEIR TECH SI	ERV ACCT. FOR HALF OF T	HIS INVOICE	:		-6,021.00	
FUL INDAS	(LO15)17022 001				•		•	
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BILL TO

PUTNAM COUNTY AUDITOR 1 W. WASHINGTON ST RM 20 **GREENCASTLE, IN 46135**

REMIT TO

L.L. LOW ASSOCIATES, INC. 210 N. IRONWOOD DRIVE **SOUTH BEND, IN 46615** (574) 234-7240

TOTAL \$12,292.00

DATE	INVOICE#	P.O. NO.	CUSTOMER#	OBJECT	TE	RMS	DUE DATE			
5/9/2006	15986		206-01680	055	NE'	DUE	7/1/2006			
	DESCRIPTION									
PUTNAM C	PUTNAM COUNTY AUDITOR									
FOR: JULY	FOR: JULY 1, 2006 THRU DECEMBER 31, 2006									
PROPERTY	TAX SYSTEM SO	FTWARE SUPPORT	AND MAINTENANCE			,				
-PHONE/IN	TERNET/MAIL/EM	UPPORT INCLUDES: AIL SUPPORT ON SO ORT VIA MODEM	OFTWARE USE				6,021.00			
-SOFTWARI	APPLICATION SOFTWARE MAINTENANCE INCLUDES: -SOFTWARE MODIFICATION/UPDATES -CORRECTION OF SOFTWARE PROBLEMS -DIAL-IN SUPPORT VIA MODEM									
-PROGRAM	ED OR CHARGED MODIFICATIONS/ SOFTWARE SUPI	TO TECHNICAL SER TRAINING/NETWOR PORT/DATA RECOVI	KING		·					
OCR ON TAX	OCR ON TAX BILL (LOCKBOX) MAINTENANCE (5 LICENSES)									
Past due	accounts will be	e charged 1.5 % pe	r month.	TOT	AL	\$12	.292.00			



BILL TO

PUTNAM COUNTY AUDITOR 1 W. WASHINGTON ST RM 20 GREENCASTLE, IN 46135 REMIT TO

DATE	INVOICE #	P.O. NO.	CUSTOMER#	OBJECT	TEF	RMS	DUE DATE
11/10/2006	16227		207-01680	055	NET	DUE	1/1/2007
	A	MOUNT					
PUTNAM C	OUNTY AUDITOR	R FOR: JAN. 1, 2007 T	HRU JUNE 30, 2007				
- PROPERT - REAL EST - MOBILE I - 2003 A DA - TAX HIST - LOCK BO	Y TAX SYSTEM TATE ASSESSED V	VALUE INTERFACE VALUE INTERFACE N LUDED:	AND MAINTENANCE				
- PROPERT APPLICATIONE/INT	Y PROJECTS (DIT ON SOFTWARE S TERNET/MAIL/EN	ICH RECONSTRUCTION SUPPORT INCLUDES: MAIL SUPPORT ON SUPPORT VIA MODEM					6,585.00
-SOFTWAR	ON SOFTWARE M E MODIFICATION ION OF SOFTWAR UPPORT VIA MOI	RE PROBLEMS	UDES:		- :		6,585.00
-PROGRAM -3RD PART	MODIFICATION	OR CHARGED TO TEC S/TRAINING/NETWO PPORT/DATA RECOV	RKING				
Past du	se accounts will	be charged 1.5 % p	per month.	TO	TAL	(\$1	3,170.00



BILL TO

PUTNAM COUNTY AUDITOR 1 W. WASHINGTON ST RM 20 GREENCASTLE, IN 46135 **REMIT TO**

DATE	INVOICE#	P.O. NO.	CUSTOMER#	OBJECT	TERMS	DUE	DATE
6/11/2007	16529		207-01680	055	NET DUE	3 7/1:	3/2007
		DESCI	RIPTION			AMOUN	T
PUTNAM CO	OUNTY AUDITOR	FOR: JULY 1, 2007 1	THRU DECEMBER 31, 2007				
BRABERTY	TAV CVCTDAGG	THE SUPPOSE	AND MAINTENANCE				
	Y TAX SYSTEM		AND MAINTENANCE				
		ALUE INTERFACE					
- MOBILE H	IOME ASSESSED	VALUE INTERFACE					٠.
	TA EXPORT			1			
	ORY RETENTION K PROCESSING						
	Re-02001110						
OPTIONAL S	SOFTWARE INCLI	UDED:					
	FOR LOCK BOX P		$(x,y) = \frac{1}{2\pi} \left(\frac{1}{2\pi}$				
- PROPERTY	PROJECTS (DIT	CH RECONSTRUCTIO	N)				
A DDI ICATIO	M COPTUADE CI	PPORT INCLUDES:		•			
			THE PARTY AND TH			6,5	85.00
		AIL SUPPORT ON SO ORT VIA MODEM	r I ware use				
-NIVIN-IIA WL	FLICATION SUPP	OKI VIA MODEM					
A DDI YOATIO	NOPPER DE LA			•	.		
		VINTENANCE INCLU	DES:			6,5	85.00
	MODIFICATION/	•		*			
	N OF SOFTWARE	· ·					
DIAL-IN SU	PPORT VIA MODE	M			J .		
					-		
5		CHARGED TO TECH					
		TRAINING/NETWORK	•				
		ORT/DATA RECOVE	RY		ľ		
HARDWARE	SUPPORT			•	: .		
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			month.		I :		



BILL TO

PUTNAM COUNTY AUDITOR 1 W. WASHINGTON ST RM 20 GREENCASTLE, IN 46135 **REMIT TO**

DATE	INVOICE #	P.O. NO.	CUSTOMER#	OBJECT	TEF	RMS	DUE DATE
11/14/2006	16260		207-01680	021	NE	T 30	1/1/2007
	1	AMOUNT					
PUTNAM O	DUNTY AUDITOR	₹					
TECHNICAL	L SERVICE/SUPPO	ORT					14,250.00
INCLUDES:					:		
	TION/REPAIR OF				:		
SOFTWAR TRAINING	E MODIFICATION	13					
DATA REC	OVERY	· .					
RELATED	THINGS USING L	OW APPLICATION S	OFTWARE				
RDDIIIOW			AT CURRENT SPECIAL RAT				•
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BILL TO

PUTNAM COUNTY TREAS. 1 W. WASHINGTON ST GREENCASTLE, IN 46135 **REMIT TO**

DATE	INVOICE#	P.O. NO.	CUSTOMER#	OBJECT	TE	RMS	DUE DATE			
11/14/2006	16261	·	207-01681	021	NET 30 1/1/20					
	DESCRIPTION									
PUTNAM O	OUNTY TREASUR	ER								
TECHNICAL	L SERVICE/SUPPO	ORT					14,250.00			
-SOFTWARI -TRAINING -DATA REC -RELATED T	INCLUDES: -INSTALLATION/REPAIR OF HARDWARE -SOFTWARE MODIFICATIONS									
		·								

L L LOW ASSOCIATES 210 N IRONWOOD DRIVE SOUTH BEND, IN 46615

FACSIMILE TI	RANSMITTAL SHEET	
To:	FROM:	
Stephanie / Sharon	Shawn Low	
Putnam County Auditor/Treasurer	June 8, 2007	
FAX NUMBER: (765)653-5992 / (765)653-1719	TOTAL NO. OF PAGES INCLUDING	G COVER:
PHONE NUMBER:	SENDER'S REFERENCE NUMBER:	
RE: 2008 Budget	YOUR REFERENCE NUMBER:	
☐ URGENT ☑ FOR REVIEW ☐ PLEASE CO	omment	☐ PLEASE RECYCLE
NOTES/COMMENTS:		
Stephanie/Sharon,		. :
For Budgeting purposes, please see the project / Support amounts below for next year.	cted annual maintenance fees a	nd Technical Service
Financial Payroll Suite System Annual Mainte Property Tax System Annual Maintenance	14,320 NA	
License Excise Ten	\$ 1,522 NA	ALL GREECH
Technical Services (Estimated 150 Hours Min	•	
Technical Services (Estimated 150 Hours Mir	1) \$14,550 (Treas	urer NIT SWE
Funds have not been included to purchase an to budget a reasonable amount annually so yo This funding could be added and used via Tec think about updating your servers.	ou have a more consistent annu	al budget amount.
Let me know if you have any questions.		
Shawn Low		
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		: